



Pleasant Paws Dayspa
577 Belle Station Blvd.
Mt. Pleasant, SC 29464

Phone: (843) 849-5444
Fax: (843) 849-5446
www.pleasantpawsdayspa.com

RELEASE FORM

Owner Information

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____ email: _____

Cellphone (incl. area code): _____

Work phone (incl. area code): _____

Home phone (incl. area code): _____

Vet's name: _____

Vet's Phone (incl. area code): _____

Preferred method of contact: cellphone email text message

Do you have a preference: bows bandanas cologne none

Other preference: _____

How did you hear about us? _____

Pet(s) Information

Pet Name: _____

Breed: _____

Description: _____

Weight: _____

Skin/Health Issues?: _____

Get along well with
with other dogs? Yes No

Pet Name: _____

Breed: _____

Description: _____

Weight: _____

Skin/Health Issues?: _____

Get along well with
with other dogs? Yes No

Pet(s) Information-cont'd

Pet Name: _____

Breed: _____

Description: _____

Weight: _____

Skin/Health Issues?: _____

Get along well with
with other dogs? Yes No

Pet Name: _____

Breed: _____

Description: _____

Weight: _____

Skin/Health Issues?: _____

Get along well with
with other dogs? Yes No

RELEASE INFORMATION (please initial each section)

Grooming Experience: At Pleasant Paws Dayspa, we want your pets grooming experience to be a stress-free and pleasant adventure. However, it is important to realize that all dogs react differently to grooming. If your pet does not respond well there may be an extra handling fee added to your regular grooming charge.

Matted Dog Policy: Dogs with matted coats will require extra attention. If the matting is minimal and the dog responds well we may demat for an extra fee. However, if the matting is severe the least painful and stressful way to remove the mats is by shaving the dog. There is a greater risk of nicking or scratching a matted dog during the grooming process. In addition, the skin may appear red, itchy and irritated due to the lack of oxygen reaching in and under the mats. Pleasant Paws Dayspa will not be held responsible for any injury sustained while grooming a matted dog, including any after effects. This includes, but is not limited to swelling, redness, itchiness and self-inflicted abrasions due to external rubbing.

Accidents: Every effort will be taken to make sure your pet gets groomed as safely and carefully as possible. But, unfortunately, accidents DO happen. Dogs are licking, scratching, jumping, and overall wiggly creatures. Whereas dog grooming tools, by necessity, are sharp instruments. If there is a severe mishap we will contact you immediately but will take the necessary measures to get your pet the medical attention he/she requires. Pleasant Paws Dayspa will not be responsible for any costs related to this.

Late Charges: We do NOT have boarding services at Pleasant Paws Dayspa. If you are late in picking up your pet you will be charged \$1.00 per minute for every minute that you are late after our regular closing time.

No-shows/Cancellations: Please give us at least a 24-hour notice if you cannot make it to your appointment. The first time you are a no call/no show we will add a \$20.00 charge to your next grooming appointment. After the second no call/no show you will be required to prepay for all your future appointments.

Customer Complaints: If you are unhappy with anything related to your dog's grooming experience you must notify us within seven (7) days. We will do what we can to remedy the situation. However, if it turns out that there was some miscommunication we will take note so that we can make you even happier next time!

By completing and signing this release form, I hereby release Pleasant Paws Dayspa and all associated parties from any and all liabilities for injuries to myself, my dog, or any other property of mine which may arise from any services or products provided by Pleasant Paws Dayspa.

Client/Individual Name (printed)

Signature:

Date:
